

All about your medical devices



Responsibility of your care provider

The responsibility of your caregiver when prescribing a medical device:

- Based on a medical and/or social assessment, as well as consultation with you, fully identify your need for a device
- Adjust the device to your requirements and try it out in the setting where you will be using it
- Teach you, your caregivers and members of your family how the device works, as well as training all of you to use and maintain it
- Monitor that the device is operating properly

Contact your care provider if your device is not working the way you expected or if you have any other questions

Your responsibility for a medical device

You borrow a medical device – it does not belong to you.

You are responsible for:

- Utfö Cleaning, inflating tyres, charging batteries and performing other normal maintenance
- Keeping the device in a safe place where it will not be lost, damaged or stolen
- Returning the device in clean condition to your municipality,* the transportation department of the county hospital or Hjälpmedel Väster-norrland in Sundsvall

Assign someone else to take care of your medical device if you are unable to do so yourself. If you are sloppy, careless or negligent with a device, you may forfeit your right to keep it.

*= See the website of your municipality



Moving

If you move to another county, make sure to contact your care provider well ahead of time to decide which medical devices you can take with you.

Loss, damage, theft

Let your care provider know right away if a medical device has been lost, damaged or stolen.. You must report any theft to the police.

Personal injury

Contact your care provider immediately if are injured while using a medical device.

Maintenance and repair

Your medical devices will be maintained and repaired free of charge. Get in touch with your care provider or Hjälpmedel Västernorrland to schedule maintenance or repair. The County Council does not pay for repairs of damage to your home, etc., caused by use of a medical device.

Delivery

The County Council is in charge of delivering your medical devices. Normally your care provider will receive a device and take it to you. Large or heavy devices will be shipped directly to you.

Ask your care provider for instructions about function and use of a medical device before you try it out yourself.

The County Council is not responsible for transporting devices from your home to another placethat you are staying at or moving to. That is completely up to you.

Returning a medical device

You must return a medical device as soon you no longer need it. You may turn it in to a number of municipal assisted living facilities,* the transportation department at one of the three county hospitals, or Hjälpmedel Västernorrland in Sundsvall. If the device is too large or heavy for you to bring on your own, contact Hjälpmedel Västernorrland for help. See the last page for addresses and phone numbers.

RETURN YOUR MEDICAL DEVICE AND ACCESSORIES IN CLEAN CONDITION

You are in charge of keeping your medical devices good condition. It is your responsibility to return a device as soon as you no longer need it. An authorised care provider must assess your needs and prescribe a medical device before you can borrow one to help you perform your activities of daily living. A care provider may be an occupational therapist, physiotherapist, speech therapist, low vision therapist, district nurse, etc. Even if someone else has previously used your device, it will be inspected and approved before you receive it.

Notes

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Hjälpmedel Västernorrland

Addresses

Sundsvall

Fillanvägen 8
863 36 Sundsbruk

Sollefteå

Sollefteå hospital
881 04 Sollefteå

Örnsköldsvik

Örnsköldsviks hospital
891 89 Örnsköldsvik

Reception Desk/Switch-board:

060-14 96 00

Hours

Call the Reception Desk or
check out our website
www.lvn.se/hjalpmedel